

CAZ– ZAMBIA
COUNTRY REPORT
TO
CRASA
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INTRODUCTION

This report is an overview of the activities that were undertaken by the Communications Authority since the last Annual General Meeting held in Dar-es-Salaam Tanzania.

A synopsis of the level of progression of the sector as at December 2007 is given in the following matrixes; -

Telecommunication service licenses issued

LICENSE TYPE	#	LICENSEE	SUBS #'S ('07)	GROWTH RATE	POP.
PSTN	01		93,427	-1.27	9,885,591
Cellular Mobile	03	Cell Z	77,943	38.11	
		Celstel	1,325,108	89.18	
		MTN	260,000	170.83	
ISP	11	Various	28,000	2.94	
Private CUG	16	Various	NA		
Carriers	04	ZESCO	-	-	
		CEC			
		PRONET			
		ZAMTEL			

Market Share – Mobile Cellular services

Operator	Service	Growth Rate
Celtel	Cellular	75.44%
MTN	Cellular	14.80%
Cell Z	Cellular	9.76%

Developments for the year 2006 – 2007 and Anticipated Developments for the year 2007/08

1. Continuing increase in subscriber numbers

Zambia, as can be seen from the statistics above, has achieved tremendous increase in the number of subscribers.

2. Launch of ICT Policy and migration to converged licensing framework

Zambia after due consultations completed the ICT Policy document. The Policy was launched on the 28th March 2007 by His Excellence the President of Zambia.

3. Change of Numbering Plan from 6 to 7 digits.

The Communications Authority of Zambia (CAZ) after undertaking a study on numbering in consultation with stakeholders has developed a new telephone numbering plan from 6 to 7 digits. The new numbering plan will be officially launched on 1st May 2007.

4. Procurement and deployment of Spectrum Monitoring equipment

CAZ has completed the preparation of specifications for the tendering of Spectrum Monitoring Equipment. It will soon be advertised for Tender.

5. Monitoring of Quality of Service (QoS)

CAZ after consultations with various stakeholders has developed a draft Quality Of Service Policy and Guidelines. The draft has been made available to the public for comments and is available on CAZ website.

6. Enforcement

The CAZ has established an enforcement unit as part of implementation of its the Strategic Plan 2005/08.

7. Strategic Plan

This financial year is the third year of the Strategic Plan 2005/08. Over the period, the CAZ has been on a learning path in terms of improving delivery of its mandate to both its internal and external clients. The Authority continues to provide long term and short term training for its staff with the view to continuously develop skills and core competencies for efficient service delivery.

8. Digital Broadcasting Frequency Plan

Consistency with the decision of the Regional Radio communication Conference organized by the International Telecommunications Union (ITU), Zambia has developed a frequency plan for sound and television.