

*SWAZILAND*  
*COUNTRY REPORT*  
*TO*  
*TRASA AGM 2004*

## **A. REGULATOR'S CONTACT DETAILS**

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## **B. OVERVIEW OF THE REGULATORS ACTIVITIES**

- Major Achievement/Successes
  - Final drafting of framework bill is 90%. Bill should be tabled before Parliament during the next three months
  - Local expertise has been brought into the Ministry to fast track the establishment of the regulatory unit
  
- Major Constraints/Failures
  - The non-availability of full time personnel to assist with the establishment of the policy unit and fast track the process to establish the regulatory unit
  - Termination of the SIPRS programme before the final drafting of the telecommunication bill

- The non-availability of full time staff at the Attorney General's office to complete the draft bill as scheduled.
  
- Personnel; Trainings
  - The KPI, Consumer Rights, TRASA-CATIA, HRD Guidelines workshops were attended.

### **C. TECHNICAL ASPECTS**

- Technologies – New or Advancements
  - none
- Operations of Regulator; Licensing, consumer issues, legal etc
  - None
- Number of Fixed Networks
  - 1
- Number of Mobile Networks
  - 1
- ISPs
  - 7

- Statistics -

	<b>2003</b>	<b>2004</b>	Growth Rate
Mobile	86 171	117 159	<b>36%</b>
Fixed	38 400	44 000	<b>14.6%</b>

- Future Plan

- Putting the regulatory in place by April 2005
- Developing a fully fledged policy unit within the Ministry
- Develop training programmes for both policy and regulatory staff.

#### **D. SADC GUIDELINES/MODELS**

- Extent in Adoption of SADC Model Legislation

- Legislation being finalised is based on the SADC Model

- Extent in Implementation of SADC Guidelines Already in Place

- Matter will be addressed once the regulator is established